

**Operations Business Team Strategic Plan Review
Proposed Agenda
May 22, 2000**

Marlboro Room
9:00 a.m. through 3:00 p.m.

<u>Subject</u>	<u>Presenter</u>	<u>Time (Min.)</u>
Introduction	Jack Nelson	9:00 – 9:20
<u>Cost</u>		
Reduce Leaf & Casing Costs	Mike Farriss	9:20 – 9:40
Reduce Direct Material Costs	Henry Long	9:40 – 10:05
Reduce Converting Costs & Repair Parts Inventory	Salvador Rivera	10:05 – 10:30
Project Symphony	Harold Burnley	10:30 – 10:45
Reduce Inventory Levels for Leaf & ET, DM's, & Idle Assets	Dave Milby	10:45 – 10:55
Break		10:55 – 11:05
<u>Competitiveness</u>		
Project Beta	Hector Alonso	11:05 – 11:15
Support PM USA & PMI Product and Marketing Initiatives	Urs Nyffeler	11:15 – 11:25
Commercialize Cigarettes With Banded Papers	Urs Nyffeler	11:25 – 11:35
Achieve the Highest Product Quality in the Industry	Salvador Rivera	11:35 – 11:45
<u>Compliance</u>		
Special Topic – Management Review I	Judy Carboni	11:45 – 12:00
Quality System Implementation	Judy Carboni	12:00 – 12:15
Safety Compliance, Environmental Compliance and Security	Dave Milby	12:15 – 12:25
Development of Consensus in the Scientific Community for Standard Testing Protocols	Rick Solana	12:25 – 12:35
Questions & Answers		12:35 – 12:45
Lunch		12:45 – 1:15
Comply With All Corporate Initiatives	Kevin Benner	1:15 – 1:20
Develop Technology to Reduce Smoke Constituents	Hector Alonso	1:20 – 1:30
Commercialize Products With Reduced Smoke Constituents & No Added Ammonia	Urs Nyffeler	1:30 – 1:40

(Con't.)

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<u>Subject</u>	<u>Presenter</u>	<u>Time (Min.)</u>
<u>Capability</u>		
Focusing the Organization's Behaviors and Practices	Kevin Benner	1:40 – 1:45
Aligning , Recruiting & Developing Operations Employees	Kevin Benner	1:45 – 1:55
<u>Communications</u>	Jack Nelson	1:55 – 2:15
Questions & Answers		2:15 – 2:25
Review of OBT "Want To Do List" for Operations 10X Vision	Jack Nelson	2:25 – 3:00